

## **Numerics 6.1 - Jamf Pro & Teamwork Dashboards for iOS, tvOS and watchOS**

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Cynapse today releases Numerics 6.1, an important update to their popular on-the-go KPI business dashboard app for iOS, tvOS and watchOS. Version 6.1 introduces a new integration with Jamf Pro, the Apple device management solution enabling IT pros to visualize device and license statistics in intuitive dashboards. Numerics 6.1 also adds a new integration with the project management software Teamwork Projects, enabling teams to track project health and task status, and much more.

Mumbai, India - Cynapse is updating Numerics: the KPI dashboard app exclusively designed for the iPhone, iPad, Apple TV, and Apple Watch - with 2 new cloud service integrations, Teamwork Projects & Jamf Pro. The new version also empowers the Help Scout integration by adding new KPIs to now present stats for chats, phone, docs along with overall company performance.

Numerics displays live analytics, engagement metrics, revenue, and more from a growing list of 50 cloud services, spreadsheets, big data, middleware applications and custom API in customizable dashboards. Users can choose from hundreds of pre-designed widgets to build focused dashboards of statistics from Google Analytics, Salesforce, Google Spreadsheets, Microsoft Excel Office 365 and even custom business systems like SQL / NoSQL databases, Big Data, Amazon AWS and more.

Jamf Pro is an Apple exclusive enterprise device management suite used by IT pros to automate administration tasks for macOS, iOS, and tvOS devices. The 12 pre-defined widgets in the Jamf integration include computers & mobile devices by model distributions, managed & supervised devices, VPP license usage or availability for iOS & macOS and other key metrics enabling IT Pros on top of their enterprise device management.

Teamwork Projects is a cloud-based project management solution that provides businesses with functionalities to manage different operations of a project. With its integration in Numerics v6.1, customers can now create Teamwork Projects dashboards to keep an eye on project health, task status, team performance, project costs and more. Teamwork integration comes with 15 pre-defined KPI templates like billed tasks, complete tasks, late tasks, milestones due, project health, top project owners and other metrics enabling users to create project management dashboards to track project performance in realtime.

Help Scout integration in Numerics 6.1 gets a host of new business KPIs added under docs, chats, phone and overall company stats, taking the overall tally of pre-defined KPIs to 147. Metrics like percent of answers found in docs, percent of failed results, percent of doc views resulting in support emails, top articles, top categories, top searches, and docs visitor counts make knowledge base analytics accessible. Chat stats include counts of conversations, completed chats, chat duration, messages per chat, missed chats, response time and wait time. Users can also track calls created and customers who received support through the phone. All of these metrics can be zoomed out and seen at an overall company level giving your support health a clear engaging dashboard view.

Data security and ownership is fundamentally important to us at Cynapse. To this end, Numerics is designed to be secure and extremely compliant with strict security policies. It does this by doing a direct secure device-to-service connection, so all the widgets connect directly to a service to fetch KPIs. There are no servers in between, and Numerics does not replicate the user's data anywhere, except for on device. However, with a recent update in Google's security policies for applications, Numerics had to go through their rigorous app approval process. As a result, customers were unable to use the integration within Numerics. Cynapse has worked with Google to get all app flows approved and Numerics

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6.1 has fixed the integrations with all Google services.

The new version includes many performance improvements and fixes some bugs. A full list of What's New in Numerics v6.1 is available on the App Store.

**Pricing and Availability:**

Numerics 6.1 is a universal app for iOS, watchOS, and tvOS. It is available as a free download exclusively on the App Store with many free services including custom data sources like CSV and JSON available for users to track their KPIs. Numerics Pro is an in-app subscription with a monthly and annual option. Pro unlocks access to all integrated services, allows adding of unlimited dashboards & widgets. The in-app Pro subscription comes with a 7-day trial that can be canceled at any time.

**Numerics 6.1:**

<http://cynapse.com/numerics>

**More Information:**

<http://cynapse.com/blog>

**Download from the App Store:**

<https://apps.apple.com/app/numerics-dashboards-to-visualize/id875319874>

**Media Assets:**

<https://www.dropbox.com/sh/tu2p5cm9eqv6msq/AAAkRvASYs36Wd3mxgPepft4a>

Headquartered in Mumbai, India, Cynapse invents technology that applies to and benefits everyday life. Cynapse creates products that solve specific fundamental problems in the most beautiful and amazing way. Cynapse has successfully produced 10 products in its lifespan, focused in the areas of productivity and collaboration. Cynapse is the creator of open source Enterprise 2.0 software Cyn.in, provider of the realtime collaboration software Sync.in and inventor of Numerics, Localscope and Phlo for the iOS and Mac platforms. Over 100,000 businesses and institutions and millions of users across the world benefit using Cynapse technology. Copyright (C) 2020 Cynapse. All Rights Reserved. Apple, the Apple logo, iPhone, iPod and iPad are registered trademarks of Apple Inc. in the U.S. and/or other countries.

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